

# TechTOOLS Memory Card update error is received

414 Chris Ordner Wed, May 10, 2017 [Troubleshooting TechTOOLS](#) 771

## DESCRIPTION

The following memory cards are used with the DRBIII (Diagnostics Readout Box):

- Supercard 1
- Supercard 2
- Sebring Stratus 2 Door (ST22)
- Dodge Sprinter NAFTA
- Crossfire

If error message is received while updating any of the above cards then the following troubleshooting steps should be followed:

1. Remove and re-insert Memory Card from DRBIII
2. Insure write-protect switch on card is set to Un-Protected (Off) position (See picture below)
3. Redo Memory Card update

Online URL: <https://kb.l.fcauitech.com/article/techtools-memory-card-update-error-is-received-414.html>